

## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	March 18, 2024, Board Report
<b>CONTACT</b>	Richard Appelhanz
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of February, 2024.
<b>FISCAL IMPACT (Current and Future)</b>	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

**Topeka Metropolitan Transit Authority**

Passengers, Hours and Miles  
FY2024

**Ridership Table**

		Feb 2024	% Change	FY2024 To Date	% Change	Feb 2023	FY2023 To Date	Feb 2022	FY2022 To Date
<b>Passengers</b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	9,359	274.2%	50,009	193.4%	2,501	17,045	2,269	19,188
2	Adult 24 Hr	14,141	-16.1%	138,851	1.3%	16,849	137,090	14,260	130,055
3	Annual	1,278	-	6,545	31066.7%	0	21	0	12
4	<i>Full Fare Subtotal</i>	24,778	28.1%	195,405	26.8%	19,350	154,156	16,529	149,255
5	Reduced	14,803	-25.7%	141,950	-5.7%	19,935	150,480	10,544	100,388
6	24Hr Reduced	17,134	252.5%	88,034	303.5%	4,861	21,815	2,276	10,921
7	<i>Reduced Subtotal</i>	31,937	28.8%	229,984	33.5%	24,796	172,295	12,820	111,309
8	Student	8,605	114.6%	73,022	107.3%	4,009	35,217	3,463	40,075
9	Student 24Hr	296	-83.6%	8,353	200.7%	1,808	2,778	11,413	60,296
10	<i>Student Subtotal</i>	8,901	53.0%	81,375	114.2%	5,817	37,995	14,876	100,371
11	Washburn	2,559	-45.1%	27,918	-23.1%	4,659	36,326	5,180	41,956
12	City Employees	0	-100.0%	0	-100.0%	12	12	6	6
13	Flex	0	#DIV/0!	0	-100.0%	0	117	17	187
14									
15	Promotions	0	-100%	171,957	554600.0%	1	31	25	157
16	Freedom Pass	307	-9.4%	2,746	8.3%	339	2,536	227	3,021
17	Other Non-Rev (includes ride-through)	11,397	-10.8%	98,735	2.5%	12,772	96,334	5,754	49,615
18	<i>Non-Revenue Subtotal</i>	11,704	-10.7%	105,062	6.2%	13,112	98,901	6,006	52,793
19	<b>Total Fixed Route</b>	<b>79,879</b>	<b>17.9%</b>	<b>639,744</b>	<b>28.0%</b>	<b>67,734</b>	<b>499,790</b>	<b>55,428</b>	<b>455,871</b>
Paratransit									
20	TMTA Operated	1,846	20.7%	13,104	13.8%	1,529	11,520	1,049	9,659
21	<i>Ambulatory</i>	467	26.9%	2,669	3.4%	368	2,581	209	1,782
22	<i>Wheelchair</i>	1,239	27.3%	9,207	19.6%	973	7,700	736	6,772
23	<i>PCA</i>	140	-25.5%	1,228	-0.9%	188	1,239	104	1,105
24	Taxi Service	1,645	-18.2%	14,890	-12.1%	2,012	16,935	1,609	16,872
25	<i>Ambulatory</i>	1,498	-4.6%	12,539	-4.4%	1,570	13,121	1,354	14,271
26	<i>Wheelchair</i>	80	-54.8%	1,509	4.2%	177	1,448	0	0
27	<i>PCA</i>	67	-74.7%	842	-64.4%	265	2,366	255	2,601
28	<b>Total Paratransit</b>	<b>3,491</b>	<b>-1.4%</b>	<b>27,994</b>	<b>-1.6%</b>	<b>3,541</b>	<b>28,455</b>	<b>2,658</b>	<b>26,531</b>
Revenue Hours									
29	Fixed Route	3,372	-18.9%	29,815	-15.4%	4,157	35,236	4,172	35,182
30	TMTA Paratransit	799	37.0%	5,587	20.5%	583	4,636	496	4,366
31	Taxi Paratransit	499	-4.4%	4,226	-1.3%	522	4,280	415	890
32	<b>Total Revenue Hours</b>	<b>4,670</b>	<b>-11.2%</b>	<b>39,628</b>	<b>-10.2%</b>	<b>5,262</b>	<b>44,152</b>	<b>5,083</b>	<b>40,438</b>
Revenue Miles									
33	Fixed Route	49,992	-19.3%	442,921	-15.8%	61,965	526,124	62,254	525,217
34	TMTA Paratransit	10,534	9.8%	75,126	16.4%	9,595	64,531	5,929	52,924
35	Taxi Paratransit	6,943	-12.0%	61,644	-3.1%	7,893	63,590	6,147	63,982
36	<b>Total Revenue Miles</b>	<b>67,469</b>	<b>-15.1%</b>	<b>579,691</b>	<b>-11.4%</b>	<b>79,453</b>	<b>654,245</b>	<b>74,330</b>	<b>642,123</b>
Speed MPH									
37	Fixed Route	14.8	-0.5%			14.9		14.9	
38	TMTA Paratransit	13.2	-19.9%			16.5		12.0	
39	Taxi Paratransit	13.9	-8.0%			15.1		14.8	
Microtransit									
40	Completed Boardings	827.0							
41	Avg Boardings per Service Hou	2.6							
42	Avg Travel Distance	2.1 miles							
43	Mean Wait Time	11.4 min							
44	Bookings from Mobile App	66.0 %							
45	Bookings from Rider App	9.1 %							

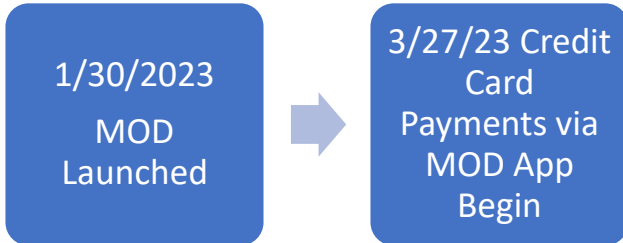
Feb 23 Data is not accurate due to the GenFare probe not working from the end of December 2022 until February 2023.

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

# MOD Metrics

January 1<sup>st</sup> 2024 – February 29<sup>th</sup>, 2024

## MOD Timeline:



## Service Information:

	Jan	Feb
<b>Number of Completed Rides</b>	731	827
<b>Average Number of Passengers Per Service Day</b>	28.12	33.08
<b>Average Passenger Boardings Per Service Hour</b>	2.22	2.61
<b>Median Wait Time (minute)</b>	8.87	8.58
<b>Average Number of Requests Per Rider</b>	10.91	10.34
<b>Total Number of Registered Accounts*</b>	1,174	1,254
<b>Active Users</b>	67	80
<b>Percentage of Rides Requested Via MOD App - Smartphone</b>	71%	66%

<b>Percentage of Rides Requested Via MOD App – Web</b>	5%	9%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	24%	25%
<b>Percentage Paying with Cash</b>	57%	64%
<b>Percentage Paying with Credit Card</b>	43%	36%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><b><u>Top 5 Pick Up Locations:</u></b>  Walmart East-70  Dillons East-59  Residence-37  Residence-29  Highland Hills South Apartment-28</p>	<p><b><u>Top 5 Drop Off Locations:</u></b>  Dillons East-87  Walmart East-59  Topeka South Shops (400 SW 29<sup>th</sup> St)-34  Arby's (29<sup>th</sup> and California)-30  Walmart South-29</p>
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